

Customer Care

Confidence in our displays shows in our support



The Dome Customer Care group is a dedicated team of radiology experts with intimate Dome product knowledge. If you have any questions or product issues, our team is available to provide immediate recommendations and solutions. In addition, we have application engineers to provide on-site assistance, plus engineering and quality groups with equipment testing labs to provide faster problem resolution when needed. Dome Customer Care gives you the confidence you made the right choice.



5-year standard warranty on all E Series and S Series products



3-year standard warranty on all GX displays



10-year backlight warranty on Grayscale displays



5-year backlight warranty on E Series and S Series color displays



Quick response during business hours with a rapid escalation path for complex issues



Our Advanced Exchange Program offers customers peace of mind if their display(s) incur downtime. We will ship overnight, free of charge, a color matched replacement display(s) to your site.



Team of Radiology experts with intimate Dome product knowledge

Contact Information

Monday – Friday
6am – 5pm PT

phone:



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